

The Child Care Resource and Referral program of Partners for Children & Families is dedicated to serving children, their families, and the early childhood education community in Moore County.

We advocate for high quality child care and strive to offer services that will provide children with the best possible learning environment.

Come by and see us or visit our website to learn more about the services we offer!



7720 NC Highway 22

Carthage, NC 28327

Phone: (910) 949-4045

Fax: (910) 949-4047

Website:

www.moore4kids.com

Child Care Resource and Referral Policies

Disclaimer: Partners for Children & Families provides referrals, not recommendations, to child care programs. PFCF does not evaluate, license, endorse, recommend, approve, or assure quality of the child care programs referred to customers. Customers are the most qualified to make decisions regarding the best program for their children and families.

Fee: Consumer Education and Referral services are offered at no charge to customers.

Confidentiality: Partners for Children & Families is committed to maintaining the confidentiality of all of their customers' personal information and records.

Customer Complaints: Partners for Children & Families is committed to providing high quality services to all customers. If you have any comments, concerns or are not satisfied with the service you have received, please call the Executive Director at 910-949-4045.

Program Complaints: Partners for Children & Families is not a monitoring agency. PFCF does not investigate complaints. When PFCF receives a complaint that violates NC licensing rules and regulations or involves child abuse and neglect, the customer is encouraged to register the complaint directly with the appropriate monitoring agency. When PFCF receives notice from DSS and/or NCDCD that a complaint has been made against a program and an investigation is pending or a provisional, special provisional, or probationary license has been issued to the facility, PFCF places the facility in "no referrals" status until PFCF receives a closure letter from NCDCD.



Partners for Children & Families



Child Care Resource and Referral

*Serving families and child care
professionals in Moore County*

We help families by:

- Providing free referrals to child care programs that meet individual family needs, including child care centers, child care homes, half-day preschools, and school age programs.
- Educating parents about how to recognize and locate high quality child care.
- Informing parents about North Carolina's star rated child care licensing system.
- Providing information about local resources to assist with family needs, including financial assistance with child care.



We help early childhood educators by:

- Providing technical assistance to improve child care quality.
- Locating resources and information for those interested in attending college.
- Offering training on important child care topics such as health and safety, developmentally appropriate activities, and more.
- Guiding child care programs as they open and work towards their child care license.
- Supporting them with newsletters, approved trainings, and lending libraries that contain textbooks and educational materials.

We help our community by:

- Providing data about local child care supply and demand.
- Educating the public about high quality child care.
- Advocating for high quality child care in Moore County.
- Seeking ways to increase the supply of local high quality child care.
- Promoting awareness on issues involving children and families.
- Coordinating with local agencies and resources to support children and their families.

